

## **ACACIA COMPANY**

11F, No. 872, ZhongZheng Rd., New Taipei City 235, Taiwan
Tel: +886-2-82277355 Fax: +886-2-82277356 E-mail: untservice@shopunt.com

## **UNT Return Merchandise Authorization Form**

ShopUNT Account (regist	ered e-mail):			
Order Number:				
Name:		Phone:		
Address:				
☐ Exchange / Wrong Items ☐ Return				
Exchange / Wrong Items				
Returning Products			Qty	
Exchanging for			Qty	
Reasons for Exchange				
Return				
Returning Products			Qty	
Reasons for Return				
Payment / Refund Information				
Balance				

All returns should be sent to:

**ACACIA COMPANY** 

**UNT INTERNATIONAL CUSTOMER SERVICE** 

11F No. 872, Zhongzheng Rd.

New Taipei City 235, Taiwan

- 1. Please fill out the Return and Exchange form and enclose it with your returned / exchange parcel.
- 2. We strongly recommend that you e-mail to <a href="mailto:untservice@shopunt.com">untservice@shopunt.com</a> or fax to +886-2-82277356 before enclosing this form in your parcel. This would provide us a record in case that the parcel is lost.
- 3. All refund will be processed within 7 days upon receipt of parcel. Your account will be credited in 1 to 2 billing cycles depending on your credit card issuer.
- 4. If there is an excess balance upon exchange, we will create a brand new invoice and provide you a link via email for payment.